

Problem Solving and Decision making

Duration: 2 Days

Language: Chinese

Target Group

Middle level managers, Supervisors,
Production and maintenance engineers
and all staff who need to improve problem
solving capability

Objectives

The participants will:

- Learn how to effectively and systematically use the problem solving methods and techniques
- Learn to use decision tools to evaluate different solution and make right decision more effectively
- Use team based problem solving tools to solve problem in a high energy team
- Learn how to take reasonable risks and manage risks with more awareness, skills and assurance.

问题分析解决 与决策

培训时间 : 2 天

语言 : 中文

培训对象

企业中层经理，主管，生产工程师以及维修工程师以及所有需要提高解决问题能力的员工

目的

学员将：

- 学习如何有效并系统地运用解决问题的方法与技巧
- 学习如何运用决策工具评估各种解决问题的方案并做出正确决策
- 运用团队解决问题工具在一个高效团队中解决企业共同问题
- 学习如何承担并且管理解决方案中的风险

Contents

- What is a problem
- Team based problem solving
- Your problem solving style
- Problem description
- Problem cause analysis
- Optional solution
- Evaluation and Decision making
- Action planning
- Case study

内容

- 什么是问题
- 基于团队的解决问题
- 你的解决问题方式
- 认识与描述问题
- 问题要因分析
- 制造可选解决方案
- 评估选择最佳方案
- 行动计划制定
- 案例分析